

BUILDING PAYMENTS CAPABILITY. POWERING DIGITAL FUTURES.

Practical digital payments learning programmes for banks, fintechs, PSPs, retailers and financial services organisations.

AT A GLANCE



DELIVERY

Enterprise LMS



REGIONS

South Africa
East Africa
Middle East



AUDIENCE

Banks, Fintechs,
PSPs, Retail &
Financial Services



LEARNING STYLE

Modular
Self-Paced
Interactive



ASSESSMENTS

Quizzes &
Knowledge
Checks



CERTIFICATION

Upon Successful
Completion



ABOUT TRANSCACT CONNECT TRAINING

- ✓ 35+ years of payments industry experience
- ✓ Specialist digital payments & financial services training provider focused on Africa, the Middle East and emerging markets
- ✓ Practical, industry-aligned programmes that bridge theory with real-world application
- ✓ Supporting banks, fintechs, PSPs, retailers, regulators and financial inclusion initiatives
- ✓ Expertise across acquiring, issuing, digital payments, fraud, compliance, merchant services, agency banking and fintech



OUR LMS PLATFORM



Self-paced
modular
learning



Interactive
assessments
& quizzes



Downloadable
toolkits &
reference material



Real-world case
studies &
practical examples



Progress
tracking &
reporting



Certification
upon successful
completion



Scalable deployment
for enterprise &
institutional training



Flexible accessibility
for remote &
distributed teams

Designed for scalable deployment across distributed teams, institutions and regions.

OUR TRAINING PORTFOLIO

FOUNDATIONAL PAYMENTS PROGRAMMES



Regional payments ecosystem programmes covering regulatory frameworks, payment infrastructure, digital finance trends, fintech innovation, compliance and emerging payment technologies.

- The South African Payments Framework and Landscape
- The East African Payments Framework and Landscape
- The Middle Eastern Payments Framework and Landscape

COMMERCIAL & SALES CAPABILITY



Strengthening commercial capability across acquiring, merchant growth, customer engagement, value selling and digital payments positioning.

- Mastering Merchant Payments Sales
- Mastering Payments Sales: Driving Value
- Payments Marketing: Strategies for Growth in the Digital Payments Ecosystem

OPERATIONS & MERCHANT ENABLEMENT



Building operational excellence across merchant onboarding, transaction support, payment operations and customer experience.

- Mastering Payments Support
- Merchant Enablement: Foundations of Digital Payments

RISK, COMPLIANCE & FRAUD

