transactconnect
everything payments

PAYMENTS COMPLIANCE:

MANAGING RISK, REGULATION & TRUST ACROSS THE PAYMENTS ECOSYSTEM

Payments compliance is not a checklist exercise, it is a core trust function that underpins system stability, customer confidence, and sustainable growth.

This course equips learners with a practical, end-to-end understanding of how compliance operates across the payments lifecycle, how regulatory and scheme requirements intersect, and how to apply compliance principles in real operational contexts.

TARGET AUDIENCE

- Payments & fintech compliance officers
- Risk and fraud teams
- Customer support & merchant operations
- Product and platform teams
- Sales and onboarding teams
- Payments leadership and executives

COURSE MODULES

01 Module 1: Foundations of Payments Compliance
- What Is Payments Compliance ? 1 & 2
- Trust as the Core Objective

02 Module 2: The Payments Ecosystem & Regulatory Landscape
- Payments Ecosystem Participants
- Regulatory Layers in Payments

03 Module 3: Key Compliance Domains in Payments
- Financial Crime Compliance
- Data Protection & Security
- Consumer Protection & Fair Treatment

04 Module 4: Compliance Across the Payments Lifecycle
- Merchant & Customer Onboarding
- Transaction Processing & Monitoring
- Settlement, Reporting & Record-Keeping
- Use Cases

05 Module 5: Scheme Rules, Disputes & Chargebacks
- Card Scheme Compliance
- Disputes & Chargebacks

06 Module 6: Operationalising Compliance
- Policies, Procedures & Controls
- Training, Awareness & Culture

07 Module 7: Managing Incidents, Breaches & Regulatory Engagement
- Incident Identification & Response
- Regulatory Interaction & Audits

08 Module 8: Compliance in Innovation & Growth
- Compliance-by-Design
- Scaling Responsibly

VALUE PROPOSITION

FOR PARTICIPANTS

- Develop a practical understanding of how compliance operates across the full payments lifecycle.
- Strengthen the ability to identify, assess, and manage compliance risks within real operational environments.
- Gain deeper insight into regulatory obligations, scheme requirements, AML/CFT controls, and operational compliance expectations.
- Understand how compliance, fraud prevention, risk management, and operational oversight intersect across the payments ecosystem.
- Build confidence in applying compliance principles to onboarding, transaction monitoring, merchant operations, customer support, and product development.
- Learn how to interpret and respond to evolving regulatory requirements within digital payments and fintech environments.
- Improve the ability to communicate compliance requirements clearly across operational, commercial, and technical teams.
- Develop stronger incident management and escalation awareness relating to compliance breaches, suspicious activity, and operational failures.
- Enhance professional credibility and career progression within payments, fintech, compliance, risk, and operations functions.
- Gain practical, industry-aligned knowledge relevant to banks, fintechs, payment service providers, merchants, and digital financial platforms.

FOR INSTITUTIONS

- Build stronger compliance capability across payments, fintech, operational, and customer-facing teams.
- Improve organisational understanding of regulatory obligations and scheme compliance requirements.
- Reduce exposure to compliance breaches, operational failures, regulatory penalties, and reputational damage.
- Strengthen AML/CFT controls, transaction monitoring, merchant oversight, and customer due diligence practices.
- Improve coordination between compliance, risk, fraud, operations, product, and commercial teams.
- Embed a stronger culture of compliance, accountability, and operational integrity across the organisation.
- Support safer scaling of digital payments, fintech platforms, merchant acquiring, and payment innovation initiatives.
- Enhance customer trust and stakeholder confidence through stronger governance and compliance oversight.
- Improve operational readiness for audits, regulatory reviews, scheme assessments, and incident investigations.
- Enable teams to apply compliance principles practically rather than treating compliance as a theoretical or checklist exercise.
- Strengthen long-term institutional resilience, sustainability, and trust within the digital payments ecosystem.

REDUCE RISK
Minimise compliance breaches, fraud and regulatory penalties

BUILD TRUST
Strengthen customer confidence and stakeholder relationships

STAY COMPLIANT
Stay ahead of evolving regulations and scheme requirements

DRIVE GROWTH
Enable innovation and sustainable growth with strong compliance

OPERATIONAL EXCELLENCE
Improve processes, oversight and cross-functional collaboration

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